

Enterprise Customers

Prices and services

Mobile communications

NATEL[®] go

Valid as of 1 July 2021

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Connectivity





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Valid as of 1 July 2021, all prices in CHF incl./[excl.](#) VAT (rounded), prices and VAT rate subject to change.



	NATEL® go Company voice ⁴	NATEL® go Swiss voice ⁴	NATEL® go Swiss basic ⁶	NATEL® go Swiss standard	NATEL® go Swiss advanced ⁶	NATEL® go Swiss premium	NATEL® go Neighbours	NATEL® go Europe	NATEL® go Global
Data download within the Swiss network (up to)	200 Mbit/s	200 Mbit/s	15 Mbit/s	200 Mbit/s	100 Mbit/s	Highspeed Internet	Highspeed Internet	Highspeed Internet	Highspeed Internet
Data upload within the Swiss network (up to)	100 Mbit/s	100 Mbit/s	3 Mbit/s	100 Mbit/s	50 Mbit/s	Highspeed Internet	Highspeed Internet	Highspeed Internet	Highspeed Internet
Phone calls within the company	All calls unlimited ¹								
Calls within all Swiss networks (incl. Liechtenstein/7x24)	CHF 0.40/0.37/Min	All calls unlimited							
Text messages within all Swiss networks and to abroad ⁵	CHF 0.20/0.19	All SMS/MMS unlimited							
Data within the Swiss network	CHF 0.20/0.19/MB		All data unlimited						
Calls to abroad: Neighbours ²	CHF 0.60/0.56/Min						All calls unlimited		
Calls to abroad: Europe ²	CHF 0.60/0.56/Min							All calls unlimited	
 Calls to abroad: Global ²	CHF 1.20/1.11/Min								All calls unlimited
Making calls abroad: Neighbours ²	Standard rate						All calls unlimited		
Making calls abroad: Europe ²	Standard rate							All calls unlimited	
 Making calls abroad: Global ²	Standard rate								All calls unlimited
Send SMS/MMS to abroad: Neighbours ²	Standard rate						All messages unlimited		
Send SMS/MMS to abroad: Europe ²	Standard rate							All messages unlimited	
 Send SMS/MMS to abroad: Global ²	Standard rate								All messages unlimited
Surf abroad: Neighbours ²	Standard rate						All data unlimited ³		
Surf abroad: Europe ²	Standard rate							All data unlimited ³	
 Surf abroad: Global ²	Standard rate								All data unlimited ³

¹ Free company-wide calls require IN functionality and exclude calls outside the Swisscom network or special applications such as machine-to-machine, direct dialling or constant connections. Swisscom reserves the right to change its products (e.g. by limiting call duration and free communication within a closed user group) at any time.

² Detailed country list and tariffs start on page 4.

³ If more than 40 GB is used per month, data speeds abroad are reduced to a maximum of 0.2 Mbit/s download and 0.1 Mbit/s upload. Usage remains unlimited and included without additional cost. In order to restore the maximum subscription data packages can be purchased. Users can simply purchase these data packages abroad via cockpit.swisscom.ch.

⁴ "Data Option start" is available for minimal mobile data requirements in the Swisscom mobile phone network for subscriptions (NATEL® go company and NATEL® go Swiss Voice) without inclusive data volumes: CHF 10.00/9.29 for 500MB (can be used max. twice per month). When the allowance has been used, the data speed is reduced to a maximum of 64kbit/s (with no further cost).

⁵ MMS: Up to 1 KB: CHF 0.20/0.19; up to 30 KB: CHF 0.50/0.46; up to 300 KB: CHF 0.90/0.84.

⁶ Sales Phaseout

Billing: Each connection will be rounded up to the nearest centime (roaming voice connections to 10 centimes).

Subscription prices depend on the chosen type of subscription and the number of activated connections.

NATEL® go subscriptions are suitable for normal business use. If Swisscom detects that usage significantly exceeds normal levels or if there are signs that the SIM is being used for special applications (e.g. surveillance applications, machine-to-machine, direct dialling or constant connections), Swisscom reserves the right to withdraw or restrict the service, or to take other suitable measures, at any time.

NATEL® go standard rates

Prices incl./excl. VAT (rounded)

Standard rates by zone

Corporate customers with NATEL® go benefit from the attractive standard rates by zone.

The assignment of countries to the individual zones is subject to change without notice.

Neighbours	Germany, France, Italy, Austria
Europe³	Andorra, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, Gibraltar, Greece, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Jersey, Latvia, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal, Romania, San Marino, Slovak Republic, Slovenia, Spain, Sweden, United Kingdom, Vatican
Global	Alaska (USA), Albania, Algeria, Argentina, Armenia, Australia, Azerbaijan, Bahrain, Belarus, Bosnia & Herzegovina, Brazil, Canada, Chile, China, Colombia, Ecuador, Egypt, Fiji, French Polynesia, Georgia, Ghana, Hawaii (USA), Hong Kong, India, Indonesia, Israel, Japan, Kazakhstan, Kosovo, Kuwait, Macau, North Macedonia, Malaysia, Mexico, Moldova, Montenegro, Morocco, Nauru, New Zealand, Peru, Philippines, Puerto Rico, Qatar, Russia, Saudi Arabia, Serbia, Seychelles, Singapore, South Africa, South Korea, Sri Lanka, St. Croix (US), St. John (US), St. Thomas (US), Taiwan, Thailand, Turkey, Ukraine, United Arab Emirates, Uruguay, USA
Global plus	Anguilla, Antigua & Barbuda, Aruba, Bahamas, Bangladesh, Barbados, Belize, Benin, Bermuda, Bolivia, Bonaire, Botswana, British Virgin Islands, Brunei, Cambodia, Cameroon, Cape Verde, Cayman Islands, Congo (Brazzaville), Congo (Kinshasa), Costa Rica, Cuba ¹ , Curaçao, Dominica, Dominican Republic, El Salvador, French Guiana, Gabon, Greenland, Grenada, Guadeloupe (FR), Guatemala, Guinea, Guinea-Bissau, Guyana, Haiti, Honduras, Iran, Ivory Coast, Jamaica, Jordan, Kenya, Kiribati, Kyrgyzstan, Laos, Lesotho, Mali, Martinique (FR), Mauritius, Mayotte (FR), Mongolia, Montserrat, Mozambique, Myanmar (Burma), Nepal, Nicaragua, Nigeria, Oman, Pakistan, Palestine, Panama, Papua New Guinea, Paraguay, Réunion (FR), Rwanda, Saba (NL), Samoa, Senegal, Sierra Leone, Solomon Islands, St. Barthélemy (FR), St. Eustatius (NL), St. Kitts & Nevis, St. Lucia, St. Maarten (NL), St. Martin (FR), St. Vincent & the Grenadines, Sudan, Suriname, Swaziland, Tajikistan, Tanzania, Tonga, Trinidad & Tobago, Tunisia, Turks & Caicos, Uganda, Uzbekistan, Vanuatu, Venezuela, Vietnam, Zambia; Zimbabwe ¹
Rest of the World	Afghanistan ¹ , Angola, Bhutan, Burkina Faso, Burundi ¹ , Central African Republic, Chad, Djibouti ¹ , East Timor ¹ , Equatorial Guinea, Ethiopia ¹ , Gambia, Guam ¹ , Iraq, Lebanon, Liberia ¹ , Libya ¹ , Madagascar, Malawi, Mauritania, Namibia ¹ , New Caledonia ¹ , Niger, Togo, Yemen
<i>only Telephony:</i>	Comoros, Cook Islands, Falkland Islands, Maldives, Palau, São Tomé & Príncipe, Somalia, South Sudan, Syria, Turkmenistan

Standard rates for connections to and when abroad

	Destination for outgoing calls			Incoming calls	Calls from Switzerland to...	SMS	Mobile Data
Location abroad	Within the country you are staying in	Switzerland (incl. Liechtenstein), Neighbours, Europe	Global, Global plus, Rest of the World				
Neighbours	0.45/0.42	0.45/0.42	2.40/2.23	0.27/0.25	0.60/0.56	0.27/0.25	0.30/0.28/MB
Europe	0.45/0.42	0.45/0.42	2.40/2.23	0.27/0.25	0.60/0.56 ²	0.27/0.25	0.30/0.28/MB
Global	1.05/0.97	2.00/1.86	2.60/2.41	1.20/1.11	1.20/1.11	0.40/0.37	0.50/0.46/MB
Global plus	1.15/1.07	2.60/2.41	2.60/2.41	2.00/1.86	2.00/1.86	0.40/0.37	0.60/0.56/MB
Rest of the World	1.15/1.07	2.60/2.41	2.60/2.41	3.00/2.79	4.00/3.71	0.40/0.37	1.00/0.93/MB
Special Countries							99.90/92.76/10 MB/365 Days

Invoicing is in increments of seconds (for outgoing calls from the 30th second) or KB. Each connection will be rounded up to the nearest centime (roaming voice connections to 10 centimes).



¹ Data transmissions abroad are billed according to the prices for Special Countries listed in table *Standard Rates for Connections to and when abroad*.

² This price also applies to all calls from Switzerland to the USA and Canada.

³ Europe plus includes the zones Europe, USA and Canada.

NATEL® data go

Prices incl./excl. VAT (rounded)

	NATEL® data go zero ⁴	NATEL® data go light	NATEL® data go Swiss basic ⁶	NATEL® data go Swiss standard	NATEL® data go Swiss advanced ⁶	NATEL® data go Swiss premium	NATEL® data go Neighbours ⁶	NATEL® data go Europe ⁶	NATEL® data go Global ⁶
Data download within the Swiss network (up to)	200 Mbit/s	200 Mbit/s	15 Mbit/s	200 Mbit/s	100 Mbit/s	Highspeed Internet	Highspeed Internet	Highspeed Internet	Highspeed Internet
Data upload within the Swiss network (up to)	100 Mbit/s	100 Mbit/s	3 Mbit/s	100 Mbit/s	50 Mbit/s	Highspeed Internet	Highspeed Internet	Highspeed Internet	Highspeed Internet
Text messages within all Swiss networks and to abroad ⁵	CHF 0.20/0.19	CHF 0.20/0.19	All SMS/MMS unlimited						
Data within the Swiss network	CHF 0.20/0.19/MB	200 MB per month included with auto-renewal ¹	All data unlimited						
Send SMS/MMS to abroad: Neighbours ²	Standard rate						All messages unlimited		
Send SMS/MMS to abroad: Europe ²	Standard rate							All messages unlimited	
 Send SMS/MMS to abroad: Global ²	Standard rate								All messages unlimited
Surf abroad: Neighbours ²	Standard rate						All data unlimited ³		
Surf abroad: Europe ²	Standard rate							All data unlimited ³	
 Surf abroad: Global ²	Standard rate								All data unlimited ³

¹ Further 200 MB for the subscription price.

² Detailed country list and tariffs start on page 6.

³ If more than 40 GB is used per month, data speeds abroad are reduced to a maximum of 0.2 Mbit/s download and 0.1 Mbit/s upload. Usage remains unlimited and included without additional cost. In order to restore the maximum subscription speed, data packages can be purchased. Users can simply purchase these data packages abroad via cockpit.swisscom.ch.

⁴ "Data Option start" is available for minimal mobile data requirements in the Swisscom mobile phone network for subscriptions NATEL® data go zero) without inclusive data volumes: CHF 10.00/9.26 for 500MB (can be used max. twice per month). When the allowance has been used, the data speed is reduced to a maximum of 64kbit/s (with no further cost).

⁵ MMS: Up to 1 KB: CHF 0.20/0.19; up to 30 KB: CHF 0.50/0.46; up to 300 KB: CHF 0.90/0.84.

⁶ Sales Phaseout

Billing: Each connection will be rounded up to the nearest centime.

Subscription prices depend on the chosen type of subscription and the number of activated connections.

NATEL® go subscriptions are suitable for normal business use. If Swisscom detects that usage significantly exceeds normal levels or if there are signs that the SIM is being used for special applications (e.g. surveillance applications, machine-to-machine, direct dialling or constant connections), Swisscom reserves the right to withdraw or restrict the service, or to take other suitable measures, at any time.

NATEL® data go standard rates

Prices incl./excl. VAT (rounded)

Standard rates by zone

Corporate customers with NATEL® go benefit from the attractive standard rates by zone.

The assignment of countries to the individual zones is subject to change without notice.

Neighbours	Germany, France, Italy, Austria
Europe	Andorra, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, Gibraltar, Greece, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Jersey, Latvia, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal, Romania, San Marino, Slovak Republic, Slovenia, Spain, Sweden, United Kingdom, Vatican
Global	Alaska (USA), Albania, Algeria, Argentina, Armenia, Australia, Azerbaijan, Bahrain, Belarus, Bosnia & Herzegovina, Brazil, Canada, Chile, China, Colombia, Ecuador, Egypt, Fiji, French Polynesia, Georgia, Ghana, Hawaii (USA), Hong Kong, India, Indonesia, Israel, Japan, Kazakhstan, Kosovo, Kuwait, Macau, North Macedonia, Malaysia, Mexico, Moldova, Montenegro, Morocco, Nauru, New Zealand, Peru, Philippines, Puerto Rico, Qatar, Russia, Saudi Arabia, Serbia, Seychelles, Singapore, South Africa, South Korea, Sri Lanka, St. Croix (US), St. John (US), St. Thomas (US), Taiwan, Thailand, Turkey, Ukraine, United Arab Emirates, Uruguay, USA
Global plus	Anguilla, Antigua & Barbuda, Aruba, Bahamas, Bangladesh, Barbados, Belize, Benin, Bermuda, Bolivia, Bonaire, Botswana, British Virgin Islands, Brunei, Cambodia, Cameroon, Cape Verde, Cayman Islands, Congo (Brazzaville), Congo (Kinshasa), Costa Rica, Cuba ¹ , Curaçao, Dominica, Dominican Republic, El Salvador, French Guiana, Gabon, Greenland, Grenada, Guadeloupe (FR), Guatemala, Guinea, Guinea-Bissau, Guyana, Haiti, Honduras, Iran, Ivory Coast, Jamaica, Jordan, Kenya, Kyrgyzstan, Kiribati, Laos, Lesotho, Mali, Martinique (FR), Mauritius, Mayotte (FR), Mongolia, Montserrat, Mozambique, Myanmar (Burma), Nepal, Nicaragua, Nigeria, Oman, Pakistan, Palestine, Panama, Papua New Guinea, Paraguay, Réunion (FR), Rwanda, Saba (NL), Samoa, Senegal, Sierra Leone, Solomon Islands, St. Barthélemy (FR), St. Eustatius (NL), St. Kitts & Nevis, St. Lucia, St. Maarten (NL), St. Martin (FR), St. Vincent & the Grenadines, Sudan, Suriname, Swaziland, Tajikistan, Tanzania, Tonga, Trinidad & Tobago, Tunisia, Turks & Caicos, Uganda, Uzbekistan, Vanuatu, Venezuela, Vietnam, Zambia; Zimbabwe ¹
Rest of the World	Afghanistan ¹ , Angola, Bhutan, Burkina Faso, Burundi ¹ , Central African Republic, Djibouti ¹ , East Timor ¹ , Equatorial Guinea, Ethiopia ¹ , Gambia, Guam ¹ , Iraq, Lebanon, Liberia ¹ , Libya ¹ , Madagascar, Malawi, Mauritania, Namibia ¹ , New Caledonia ¹ , Niger, Chad, Togo, Yemen

Standard rates for connections abroad

	SMS	MMS	Mobile Data
Neighbours	0.27/0.25		0.30/0.28/MB
Europe	0.27/0.25	MMS up to 1 KB CHF 0.40/0.37	0.30/0.28/MB
Global	0.40/0.37	MMS up to 30 KB CHF 1.00/0.93	0.50/0.46/MB
Global plus	0.40/0.37	MMS up to 300 KB CHF 1.80/1.67	0.60/0.56/MB
Rest of the World	0.40/0.37		1.00/0.93/MB
Special Countries			99.90/92.76/10 MB/365 days

Invoicing is in KB increments.

Each connection will be rounded up to the nearest centime.

¹ Data transmissions abroad are billed according to the prices for *Special Countries* listed in table *Standard Rates for Connections to and when abroad*.

Data travel packages

Prices incl./excl. VAT (rounded)

Data packages for all NATEL® go subscriptions and NATEL® data go subscriptions

The flexible supplements to the standard rate. If you need to transfer larger quantities of data in addition to your benefits. End users can book the data packets with ease while abroad at cockpit.swisscom.ch. The person responsible for mobile communications can also book these directly in the customer portal eService.

Data Travel 50 MB (365 days)^{1, 2}

Data Travel packages apply only to countries included in the specified zone. An overview of the countries available by zone can be found in the "NATEL® go Standard Tariffs" section.

	Price
Zone Global plus	6.90/6.41
Zone Rest of the World (excl. special Countries)	14.90/13.83

¹ Data roaming packages can also be purchased using a personal credit card.

² Unused volume packages expire after 365 days.

Data Travel 200 MB (365 days)^{1, 2}

Data Travel packages apply only to countries included in the specified zone. An overview of the countries available by zone can be found in the "NATEL® go Standard Tariffs" section.

	Price
Zone Neighbours/Europe	4.90/4.55
Zone Global	6.90/6.41
Zone Global plus	14.90/13.83
Zone Rest of the World (excl. special Countries)	59.90/55.62

¹ Data roaming packages can also be purchased using a private credit card.

² Unused volume packages expire after 365 days.

Data Travel 1 GB (365 days)^{1, 2}

Data Travel packages apply only to countries included in the specified zone. An overview of the countries available by zone can be found in the "NATEL® go Standard Tariffs" section.

	Price
Zone Neighbours/Europe	14.90/13.83
Zone Global	19.90/18.48
Zone Global plus	59.90/55.62

¹ Data roaming packages can also be purchased using a private credit card.

² Unused volume packages expire after 365 days.

Data travel packages

Prices incl./excl. VAT (rounded)

Data Travel 3 GB (365 days)^{1, 2}

Data Travel packages apply only to countries included in the specified zone. An overview of the countries available by zone can be found in the "NATEL® go Standard Tariffs" section.

	Price
Zone Neighbours/Europe	39.90/37.05
Zone Global	49.90/46.33

¹ Data roaming packages can also be purchased using a private credit card.

² Unused volume packages expire after 365 days.

Data Travel 10 GB (365 days)^{1, 2}

Data Travel packages apply only to countries included in the specified zone. An overview of the countries available by zone can be found in the "NATEL® go Standard Tariffs" section.

	Price
Zone Neighbours/Europe	89.90/83.47
Zone Global	99.90/92.76

¹ Data roaming packages can also be purchased using a private credit card.

² Unused volume packages expire after 365 days.

Nationale Data Packages(30 days)^{1, 2}

	Price	GB included
Data Package National S	12.00/11.14	2 GB
Data Package National M	18.00/16.71	5 GB
Data Package National L	30.00/27.86	10 GB
Data Package National XL	80.00/74.28	30 GB

¹ Only for Flex special applications.

² Unused volume packages expire after 30 days.

Multi Device

Option for using additional mobile devices within a NATEL® go individual contract (NATEL® go Swiss basic-premium and NATEL® go Neighbours, Europe and Global).

Monthly costs	
Multi Device 1 additional device Use of one additional device on a NATEL go contract ¹ .	10.00/9.29
Multi Device 2 additional devices Use of two additional devices on a NATEL go contract ¹ .	15.00/13.93
Multi Device 5 additional devices Use of five additional devices on a NATEL go contract ¹ .	30.00/27.86

¹The services of the subscribed NATEL go connection are valid for all of the additional mobile devices used. With the following exceptions:

SMS/MMS

SMS and MMS messages (incoming and outgoing) and SMS-based value added services (e.g. Mobile ID or Premium SMS) are only possible on the main device.

Prioritisation options

The prioritisation options are reserved for crisis management groups and emergency organisations of private enterprises, as well as commercial organisations with security tasks in the public interest, or order¹. The Voice Prio Option prioritises voice calls so that they are possible even if the mobile network is overloaded in unusual situations. In addition to voice calls, the Prio Option Plus also prioritises data connections so that these can still be used in the event of a network overload, and they have a higher capacity than non-prioritised mobile connections.

Monthly costs	
Voice Prio Option Prioritization of voice calls	30.00/27.86
Prio Option Plus Prioritisation of voice calls and data connections	65.00/60.35
One-off charges	
Activation charge Voice Prio Option / Prio Option Plus	10.00/9.29

¹Decided prioritisation options are available for the rescue and security authorities and organisations (BORS), which have a higher prioritisation.

Further services

Monthly costs	
Alternative telephone number	5.00/4.64
Fringe Benefit	7.00/6.50
Phone number reservation (Top Number, number ranges)	Available on request

Further costs (only for privat payer)

Invoice in paper form	2.90/2.69
Payment reminder (from the second reminder)	30.00/27.86
Payments at post office counter (third parties reimbursement)	3.00/2.79

Additional

Prices incl./excl. VAT (rounded)

One-off charges

Activation charge (new contract, replacement SIM, unblocking, portability from other providers)	49.00/45.45
Blocking of subscription (loss/theft)	Free
Activating additional services	Free
Cancelling/blocking additional services	Free

Public Wireless LAN (Swisscom wireless hotspots in public places)

For all subscriptions with included data, traffic over the network identifier (SSID) “Swisscom_Auto_Login” in Switzerland is included.

This applies to the following NATEL® go and NATEL® data go subscriptions:

NATEL® go Swiss basic – premium	NATEL® data go Swiss basic – premium
	NATEL® data go light
NATEL® go Neighbours	NATEL® data go Neighbours
NATEL® go Europe	NATEL® data go Europe
NATEL® go Global	NATEL® data go Global

¹Also applies to Flex special conditions.

For all other subscriptions, traffic over the network identifier (SSID) “Free Swisscom” in Switzerland is included.

Further prices upon request.

Basic rule for all free transactions (changes)

One change per month is free. A fee of CHF 15.00/13.93 will be charged for each additional change.

Mobility for Work (MfW)

Price change to a higher MfW option:

From:	To:	Surcharge per device and month
MfW S	MfW M	+ CHF 5.00/4.64
MfW S	MfW L	+ CHF 6.00/5.57
MfW M	MfW L	+ CHF 1.00/0.93
MfW S, M or L	MfW for specialist dealers	Individual price

For unlisted business cases, please contact your Account Manager.

Device as a Service (DaaS)

Price change to a higher DaaS option:

From:	To:	Surcharge per device and month
DaaS S	DaaS M	+ CHF 5.00/4.64
DaaS S	DaaS L (option: fixed volumes/fixed rates)	+ CHF 12.00/11.14
DaaS M	DaaS L (option: fixed volumes/fixed rates)	+ CHF 7.00/6.50

For unlisted business cases, please contact your Account Manager.

Enterprise Mobility Management (EMM)

Overview:

EMM S	= EMM Swiss Cloud	+ Licence S
EMM M	= EMM Swiss Cloud	+ Licence M
EMM L	= EMM Swiss Cloud	+ Licence L

Price change to a higher licence or option:

From:	To:	Surcharge per device and month
EMM Swiss Cloud	EMM Swiss Cloud managed	+ CHF 4.00/3.71
Licence S	Licence M	+ CHF 4.00/3.71
Licence S	Licence L	+ CHF 8.00/7.43
Licence M	Licence L	+ CHF 4.00/3.71

On top of our EMM, we offer additional licences:

	Surcharge per device and month
MobileIron Zero Sign-On	+ CHF 3.50/3.25
MobileIron Threat Defense	+ CHF 4.50/4.17
MobileIron Threat Defense+	+ CHF 6.50/6.02

If you do not yet use EMM but would like to, you can order EMM [here](#).

For unlisted business cases, please contact your Account Manager.

Professional Voice for the Combox® mobile

Professional Voice is a professionally formulated announcement for the Combox® of mobile connections.

Professional Voice standard

Announcement per employee with first name, last name, company name and background music

Professional use of the announcement via app / web service directly on your smartphone, tablet or notebook/PC

One-off charges /

Announcement

5.00/4.64

Remote Access Service (RAS)

Basic service

Type

OTC per project

Pre-sales & implementation

Basic service

3'769.50/3'500.00

Mobile CNA over MPLS¹

Connection via the remote access authentication and authorisation platform and the LAN Interconnect/Enterprise WAN

Service from Swisscom

One-off costs 1'507.80/1'400.00

Monthly costs 11.85/11.00 (per connection/user)

Prices for data transmission

The data traffic costs are charged to the selected NATEL® subscription of the subscriber in accordance with the conditions.

¹ The operating fees include operating the connection from the mobile phone network to the existing LAN-Interconnect/Enterprise WAN network of the customer. If the customer requires an additional LAN Interconnect/Enterprise WAN Service Access Interface Point (SAIP) for connecting to the mobile phone network, this has to be ordered and invoiced separately.

If you require any advice on our products and services, please contact your personal customer adviser.

General hotline

Tel. 0800 800 900 (Monday to Friday 7.30 a.m. - 5.30 p.m.)

Fax 0800 800 905

From abroad: tel. +800 80 800 900

Technical hotline (for faults)

Tel. 0800 724 724 (available around the clock)

Fax 0800 724 725

From abroad: tel. +800 724 724 24

Mobile telephony hotline

For telecommunications managers: tel. 0800 444 404 (+PIN)

For mobile end users: tel. 0800 800 800 (available around the clock)

From abroad: tel. +41 62 286 12 12

www.swisscom.ch/enterprise

